

Evertec Uses Solutions from Paragon Application Systems to Implement Voice Guidance at ATMs

Evertec licenses text-to-speech module in Paragon's ATMulator Plus and optimizes implementation with Paragon testing framework

(Holly Springs, NC—June 29, 2010) Evertec, a leading provider of ePayment transaction processing services in Latin America, has licensed software and services from Paragon Application Systems to implement voice guidance in their ATM network. Evertec licensed the text-to-speech add-on module for ATMulator Plus, Paragon's ATM simulation, configuration and testing tool, as well as Paragon Professional Services to implement text-to-speech.

To comply with the Americans with Disabilities Act, Puerto Rico requires that banks provide voice guidance at ATMs. Using text to speech, visually impaired customers are able to plug ear phones into the ATM and hear text commands guiding them through their transaction. Paragon helped add text to speech capability to the NCR ATM's and prepare them for Evertec's ATH ATM network.

Since 2008, Evertec has used Paragon software including ATMulator Plus as well as several versions of FASTest for QA and regression testing. Evertec is using ATMulator Plus to test their BASE24 Device handlers for Diebold and NCR and to test their ATM monitoring system, Gasper. They are using FASTest to simulate and test their on-line transaction processing and to conduct pre-certification testing with other payment networks and major credit cards. By pre-certifying with a network simulator, Evertec is able to identify and correct errors thereby reducing the time and expense of actual on-line certification testing.

"Paragon has helped us automate our testing and make our testing program more efficient—so much so that we've configured our entire test environment around Paragon solutions" says Wilfredo Rodriguez, Assistant Vice President for Evertec. "We've been very pleased with the products, knowledge, training and on-going customer support that Paragon has provided."

"From the outset, Evertec made it very clear that they wanted to implement a premier testing framework to support their demanding processing environment," said Jim Perry, Vice President of Sales and Marketing for Paragon Application Systems. "We are pleased that we were able to help Evertec reach their objectives and we look forward to building on the strong partnership we have formed with Evertec."

About Evertec

EVERTEC, Inc. ("EVERTEC") is a leading provider of transaction processing and outsourcing services including application processing, business process outsourcing and IT consulting to customers in 16 countries in a variety of industries. Evertec executes over 864 million transactions yearly, and operates networks of about 5,000 automated teller machines and over

100,000 point-of-sale payment terminals. Over 3,000 customers of all sizes rely on EVERTEC on a daily basis to support their processing and technology needs. <http://www.everttecinc.com>

About Paragon Application Systems

Paragon Application Systems is a leading global provider of ePayment simulation, configuration and testing software solutions to the financial industry. More than 450 financial institutions in over 80 countries use Paragon tools to improve quality and reduce time-to-market. Paragon's broad customer base includes major interchanges, processors, leading software providers, merchant acquirers, banks and credit unions. Visit Paragon Application Systems at www.paragonedge.com or email info@paragonedge.com.